

Power Bank (Portable Charger) - Important Information Before Use

Thank you for staying with JR-West Hotels.

In Japan and internationally, there have been reports of power banks (portable chargers) becoming dangerously hot or even catching fire.

To ensure your safety and that of all our guests, we ask that you follow the rules below for power bank use in guest rooms.

1) If leaving your room to go anywhere else, please unplug the power bank from all outlets first to ensure there is no risk of it catching fire.

2) If using the power bank to charge a mobile electronic device or if charging the power bank itself from a power source in the guest room, avoid charging in the following types of locations.

- Under direct sunlight, such as near a window
- On top of a flammable material, such as a bed, sheets, or curtains

3) Keep an eye on the power bank while charging.

To ensure there are no problems, please always ensure that you are close enough to keep an eye on the power bank while it is in use.

During your stay, if room service staff happen to notice that a power bank is being used under conditions such as the above while cleaning your room, they may unplug it and move it in the interest of safety. We appreciate your understanding and cooperation with these rules.